



The world-leading wood
pellet certification

ENplus® Training for Quality Managers

Agenda

TALLINN, ESTONIA

Where

Tallinn Viimsi SPA

Randvere tee 11, Viimsi 74001

When

10 December 2019

9:00 – 9:15

Registrations and Welcome coffee

9:15 – 09:45

Opening

- > **Latest developments in the scheme**
Catalina-Elena Dumitru, ENplus®
- > **Welcome by Bureau Veritas**
Roman Levitski, Inspectorate Tallin

09:45 – 10:45

Wood Pellet Production

- > **Introduction to ENplus®**
- > **Raw material reception and pellet production**
- > **ENplus® inspections**
Wilfried Pichler, HFA

10:45 – 11:00

Coffee break

11:00 – 12:00

Complaints and Bag Design

- > **Requirements for complaints**
- > **Requirements for bag designs**
Wilfried Pichler, HFA

12:00 – 12:45

Lunch break

12:45 – 14:15

Requirements for trading

- > **Quality management for the supply chain**
- > **Bulk pellet delivery**
- > **Requirements for small storage rooms**
Wilfried Pichler, HFA

14:15 – 15:00

Self-monitoring

- > **Sampling for self-monitoring**
- > **Self-monitoring for the production site**
Wilfried Pichler, HFA

15:00 – 15:15

Coffee break

15:15– 16:15

Test Demonstration

- > **Demonstration of tests by inspectors**
- > **Performing of tests by participants**
- > **Comparison of results obtained**
Wilfried Pichler, HFA

16:15 – 16:30

Closing remarks and distribution of certificates

16:30 – 16:45 Self-transfer to Bureau Veritas' facilities

16:45 – 17:45

Lab tour

Voluntary

This event is co-organised by



We are a world-leading, transparent, and independent certification scheme for wood pellets. From production to delivery, we guarantee quality and combat fraud along the entire supply chain.

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