

Dear Pellet Professionals,



Welcome to the summer edition of the ENplus® newsletter! I would firstly like to take this opportunity to thank you all for your warm welcome as the new President of EPC.

As I start on my journey as President, I focus on a number of areas which I feel will contribute to a bigger and better pellet market. Continuing our engagement with key companies within the sector as well as our own member relations is vital if we are to continue the success in this ever growing market.

Events and activities provide an innovative hub for discussion, enabling you to express opinions, ideas and indeed the needs of the sector and since our last newsletter, the EPC team have done just that holding several training courses from Ghent to Atlanta. Covering much ground, these training's equip those in industry with the answers to many questions; from the basics of self-monitoring to optimisation of the production line.

As recent reports highlight, the greatest way to prevent emissions and fulfil the needs of strict regulations is through good installation, quality fuels, maintenance and regulation. As we continue to strive in ensuring this quality and meet the political demands, it is vital that we are at the forefront of educating and informing to become the leading source of renewable energy in Europe.

I wish you all a pleasant read!

Pablo Rodero Masdemont
President of EPC

CERTIFICATION IN NUMBERS



*Latest data received as of 05/07/2019

Quality Manager & Truck Driver's Training

The past six months have seen the ENplus® team travel throughout Europe & the world with vital quality training taking place from Poland to the USA with the most recent taking place in the Balkans. Seven successful trainings have taken place with many more planned; the next training will take place on the 22nd August in St Petersburg. For further info please [contact the ENplus® team...](#)

1st National Promoting Association

SVEBIO (Sweden) has become ENplus® first National Promoting Association but what are National Promoting Associations? These are organisations who have a split role between supporting the management of the scheme at a national level as well as acting as a bridge between companies and ENplus® International Management. A warm welcome to SVEBIO!

REVISION PROCESS

In collaboration with the Editorial Committee, stakeholders who are specialised within the sector work together on revised documentation of the scheme. A public consultation on the drafts will take place this Autumn. We encourage everybody to take part in this to ensure the scheme continues to respond to market needs [More information...](#)

TESTING BODIES

Since the beginning of this year, two listed testing bodies, namely, Solid Fuel and Energy Laboratory BELAB AB (Sweden) as well as Twin Ports Testing Inc. (USA) have ceased to work as ENplus® testing bodies. As a result, those certified companies collaborating with these bodies, now have to choose alternative listed bodies for undertaking ENplus® tests.

SAVE THE DATE!

The 17th ENplus® Auditors Training will be held on 4-5 November in Vienna, Austria.

The 7th ENplus® Auditors Workshop will take place on the 7th October 2019 in Brussels, Belgium

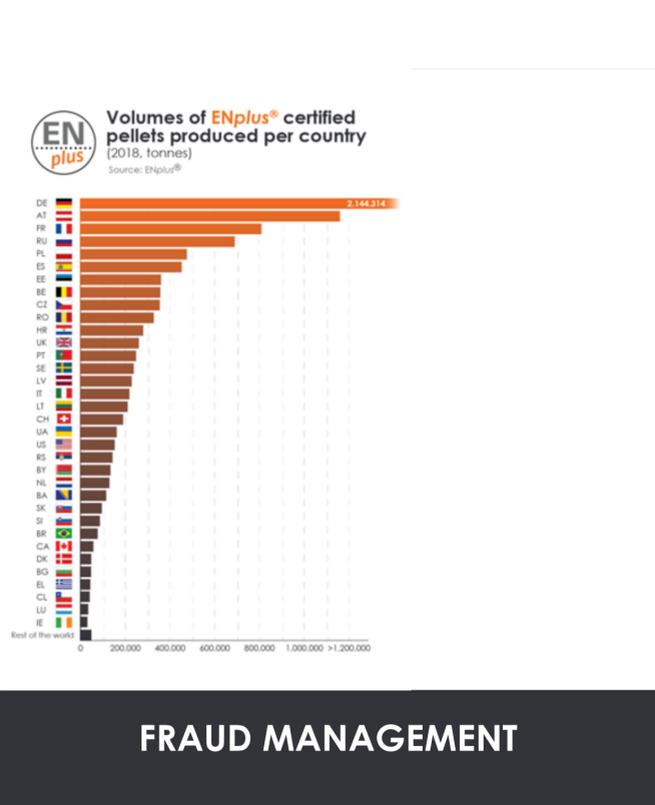
[More information on these events...](#)

NEW STAFF MEMBERS

Here at ENplus® HQ we welcome two new members of staff to our Marketing and Communications team. Laurent Sauvenee and Ruth Thomas, who joined the team in January & May will take on the roles of Marketing Assistant and Marketing Officer - a warm welcome to them! [Discover more about the ENplus® team...](#)

Market Update The Impact of ENplus®

With the Pellet Report being issued by Bioenergy Europe last year, a comprehensive update and analysis of the European pellet market was given. The below graphs provide a clear indication into the significant impact ENplus® has upon the market.



FRAUD MANAGEMENT

613
CASES SOLVED

48%
Marking fraud

The unauthorised use of ENplus® in communication material remains the type of fraud with the highest percentage.

26%
Product misuse

The fraudulent use of the ENplus® seal on pellet bags is the second most common type of fraud handled.

10%
Certificate falsifications

The third type of fraud most commonly observed is the falsification of ENplus® certificates.

How do I Detect & Report Fraud?

Your involvement is key in maintaining the reliability of the ENplus® system and making the market more secure. The first step to establish a company's status consists in checking our website's list of certified companies and approved bag designs. In case of doubts, our fraud chart highlights the hallmarks to look out for and our Blacklist will help you identify known fraudsters. We invite you to always use our dedicated form to report fraud cases, including as many details as possible (successful evidence, contact details, etc.). Confidentiality is thus guaranteed, and stern action will be taken.

[LEARN MORE ABOUT FRAUD](#)

FAQs

Changing Certification Body?

Changing your certification body is possible in countries without a National Licensor as outline per terms and conditions within the contract. Please ensure all relevant individuals are informed in due time (current and new certification body, international management). Once the contract with the previous certification body is terminated, only then can a new contract be signed with the new body and a new certificate will be issued.

What is the Status of Pellets Physically Handled by Non-Certified Companies?

ENplus® certification is covering the entire supply chain so when a non-certified company is entering the chain, the pellets are losing their certification status. For example, if bulk certified pellets are being delivered by a non-certified transport company, these said pellets can no longer be considered as certified as a result of being physically handled by a non-certified company. This is to guarantee quality remains within the entirety of the supply chain.

Adding a New Quality Class under the Certification Scope

Fulfilling the requirements of a specific class does not limit a certified company, new quality class and or classes can be added at a later date. In order to do this, both the certification body and relevant scheme management (international management / national licensor) will need to be notified. An inspection will then take place confirming the new class and if compliance is successful, the certification scope will be updated and reflected on the ENplus® website...

How to use the ENplus® Seal & Certificate correctly

ENplus® guarantees that each certified producer, trader and service provider holds a unique certificate and seal. If not, their use by non-certified companies might result in a trademark infringement. A summary of all potential applications of ENplus® is available in our Professional Q&A via our website. We advise you to check this table to ensure constant compliance with the scheme. Additionally, we remind you that old ENplus® certificates cannot be employed past their validation dates. All the information regarding the ENplus® certification (and how to advertise it) can also be found in the ENplus® Handbook...

Have more questions? Contact the ENplus® team...

