



The world-leading wood pellet certification

# Training AGENDA

## ENplus® Training for Quality Managers

FLORIANOPOLIS, BRAZIL\_ 13-14-15/03/2024

### Date

Session 1:

**13-14/03/2024**

Wednesday + Thursday morning

Session 2:

**14-15/03/2024**

Thursday afternoon + Friday

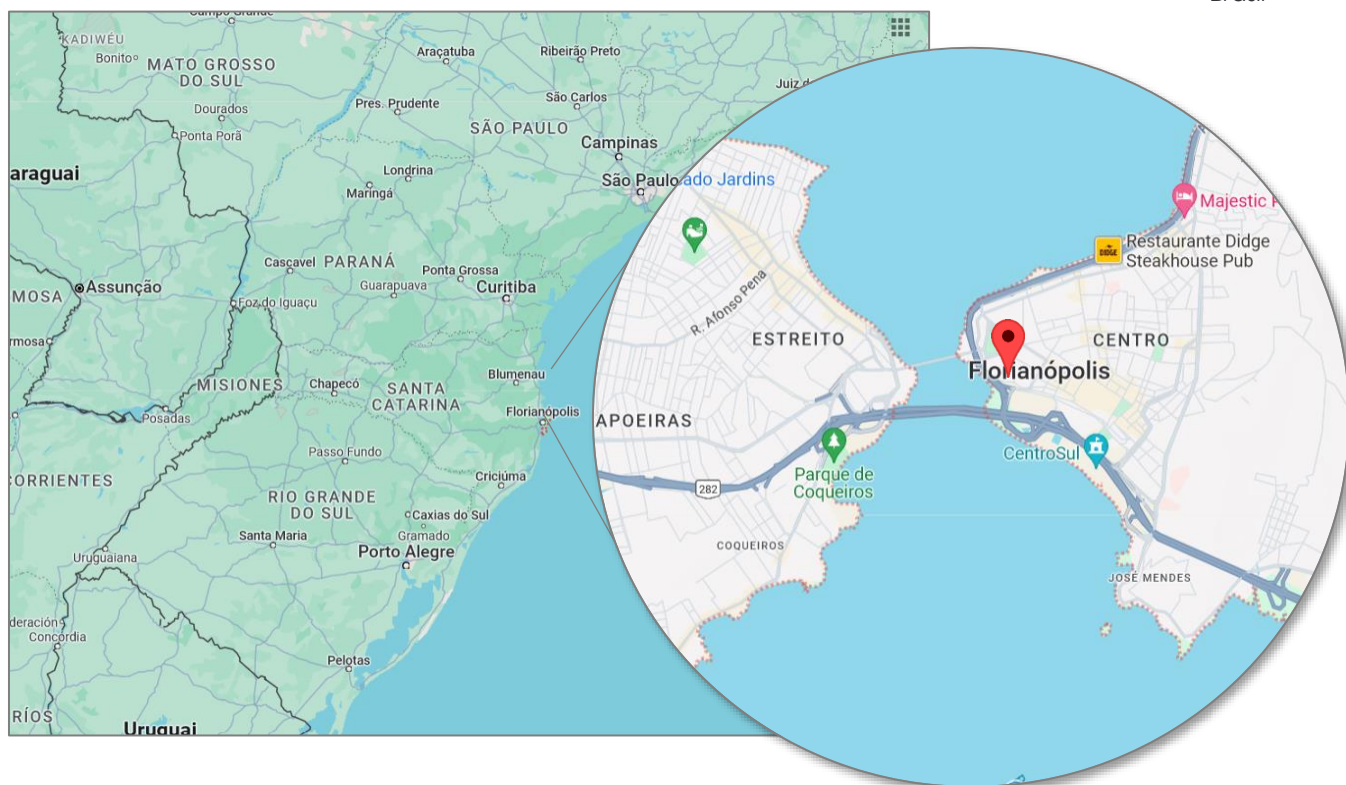
### Language

Portuguese (Brasil)

### Location

#### Hotel Intercity Florianópolis

Av. Paulo Fontes, 1210 - Centro,  
Florianópolis - SC,  
88010-230,  
Brasil



If you have any questions, please contact [enplus@bioenergyeurope.org](mailto:enplus@bioenergyeurope.org) / + 32 2 318 40 35

# Session 1

## Day 1

Wednesday, 13.03.2024

9:15- 9:30 Registrations and Welcome coffee

### 9:30 – 10:00 Introduction to ENplus® and pellet market updates

*Simon Lavergne* - Technical Officer, Bioenergy Europe

- > What is ENplus®?
- > Wood pellets statistics

### 10:00 – 11:00 ENplus® documentation and general requirements

*Mabile Gatelli* - ENplus® inspector, ENAMA Servizi

- > Understanding ENplus® documentation: ST, PD, GD...
- > Main changes in the standard

11:00 – 11:15 Coffee break

### 11:15 – 12:00 ENplus® applied to the Brazilian market situations

*Mabile Gatelli* - ENplus® inspector, ENAMA Servizi

- > ENplus® statistics
- > ENplus® business in Brazil

12:30 – 13:30 Lunch break

### 13:30 – 15:00 Quality management for wood pellet production

*Lennart Holms* - ENplus® inspector, Control Union

- > Raw material supply and incoming goods
- > Pelletizing
- > Postprocessing and storage
- > Bulk pellet delivery

We are a world-leading, transparent, and independent certification scheme for wood pellets. From production to delivery, we guarantee quality and combat fraud along the entire supply chain.

ENplus® c/o Bioenergy Europe  
Place du Champ de Mars 2  
1050 Brussels, Belgium  
✉ [enplus@bioenergyeurope.org](mailto:enplus@bioenergyeurope.org)  
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15:00 – 15:15 Coffee break

- 15:15 – 16:30 Self-monitoring of pellet quality**  
*Lennart Holms - ENplus® inspector, Control Union*
- > Sampling
  - > Testing procedures (fines, durability, etc...)

16:30 End of the day

**19:00 Evening activity**

## Day 2

Thursday, 14.03.2024

9:15- 9:30 Welcome coffee

- 9:30 – 10:00 The ENplus® trademark**  
*Simon Lavergne - Technical Officer, Bioenergy Europe*
- > Usage of the ENplus® trademark and dag design
  - > Fraud management

- 10:00 – 11:00 Conformity assessment to ENplus®**  
*Mabile Gatelli - ENplus® inspector, ENAMA Servizi*
- > Inspection types
  - > Process of inspection
  - > Mass balance

10:45 – 11:00 Coffee break

- 11:00 – 12:00 Handling complaints, practical cases in replying to non-conformities in Brazil.**  
*Lennart Holm - ENplus® inspector, ENAMA Servizi*

**12.00 - 12.30 Summary and certificates distribution**

12:30 End of the training session

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# Session 2

## Day 1

Thursday, 14.03.2024

13:45- 14:00 Registrations and Welcome coffee

### 14:00 – 14:30 Introduction to ENplus® and pellet market updates

*Simon Lavergne* - Technical Officer, Bioenergy Europe

- > What is ENplus®?
- > Wood pellets statistics

### 14:30 – 15:30 ENplus® documentation and general requirements

*Mabile Gatelli* - ENplus® inspector, ENAMA Servizi

- > Understanding ENplus® documentation: ST, PD, GD...
- > Main changes in the standard

15:30 – 15:45 Coffee break

### 15:15 – 16:00 ENplus® applied to the Brazilian market situations

*Mabile Gatelli* - ENplus® inspector, ENAMA Servizi

- > ENplus® statistics
- > ENplus® business in Brazil

16:30 End of the day

### 19:00 Evening activity

## Day 2

Friday, 15.03.2024

9:15- 9:30 Welcome coffee

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9:30 – 11:00

## Quality management for wood pellet production

*Lennart Holms - ENplus® inspector, Control Union*

- > Raw material supply and incoming goods
- > Pelletizing
- > Postprocessing and storage
- > Bulk pellet delivery

11:00 – 11:15 Coffee break

11:15 – 12:30

## Self-monitoring of pellet quality

*Lennart Holms - ENplus® inspector, Control Union*

- > Sampling
- > Testing procedures (fines, durability, etc...)

12:30 – 13:30 Lunch break

14:00 – 14:30

## The ENplus® trademark

*Simon Lavergne - Technical Officer, Bioenergy Europe*

- > Usage of the ENplus® trademark and dag design
- > Fraud management

14:30 – 15:30

## Conformity assessment to ENplus®

*Mabile Gatelli - ENplus® inspector, ENAMA Servizi*

- > Inspection types
- > Process of inspection
- > Mass balance

15:30 – 15:45 Coffee break

15:45 – 16:45

## Handling complaints, and Brazilian practical cases in replying to non-conformities.

*Lennart Holm - ENplus® inspector, ENAMA Servizi*

16:45 – 17:00

## Summary and certificates distribution

16:30 End of the training session

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